

## Common FAQ's

Question: Can I reset my password on my own?

Answer: Yes by following the procedure as explained above.

Question: What is my application ID?

Answer: It is the mid number of your Registration Number as allotted by IBM, for example if your registration number is IBM/57/2011 than your application id will be 57.

Question: "Forgot password" link is not working?

Answer: May be you are using the wrong website for resetting your password for Form-M i.e. <http://ibmreturns.gov.in/index.php/auth/login>. The correct link to reset your password is <http://ibmreg.nic.in/AuthP/Login.aspx>.

Question: How to generate user id for various plants or locations?

Answer: Please follow the guidelines to file Form - O & N, as available at <http://ibm.gov.in/writereaddata/files/07172015171321Guidelines%20to%20fill%20Form-O%20and%20N%20.pdf>.

Question: I am unable to find file Form - O or File Form - N link on my home page.

Answer: You can see "File Form-O" or "File Form-N" link only after login with username of the form 57(**application id**)/block8/1or2 or.... and 57(**application id**)/block7/1 or 2 or ....; generated for various plants, as given in Part II of "Guidelines to file Form-O & N".

Question: Is it mandatory to file Form-O & N?

Answer: Yes as per rule-45 of MCDR, 2017 it is mandatory to file Form-O and N for any trader, stockist, Enduser and Exporters dealing with the minerals.